



CAPABILITY STATEMENT 2022

Gain industry relevant skills delivered by industry qualified professionals with Baseline Training – the Education and Training division of the Corporate Protection group of companies.

baseline 
TRAINING 
RTO No. 110029 

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About Our Company

Baseline Training Pty Ltd is a Registered Training Organisation (RTO). With a proven track record of responding to workforce and personnel training requirements and assisting clients to reduce risk in their workplace.

Industry Experts

Baseline Training provides quality education and training across a diverse client base throughout Australia across industry sectors including oil & gas, energy, drilling, mining, construction, maritime, manufacturing, electrical infrastructure, government and local councils.

Baseline Training is registered by the Australian Skills Quality Authority (ASQA) under the National Vocational Education and Training Regulator Act 2011 as an NVR Registered Training Organisation.

Under the umbrella of the VET Quality Framework, Baseline Training ensures that all courses are in full compliance with all national and state legislative requirements and in accordance with relevant Australian Standards.

Baseline Training is a subsidiary of Corporate Protection, Australia's largest privately owned emergency services provider.

We are Queensland based with Head Office in Queensland but the capability to operate throughout Australia and our region.

ARE YOU

CPA FIT?

C is for Commitment: Commitment to your role, commitment to your team, commitment to our clients, and commitment to the job at hand. This adds up to delivering excellent service all round. Our clients and their staff observe us on site every day. They like to see us committed to their needs, as well as to each other.

C

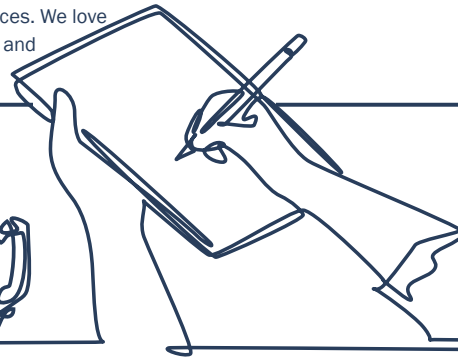
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P

assion

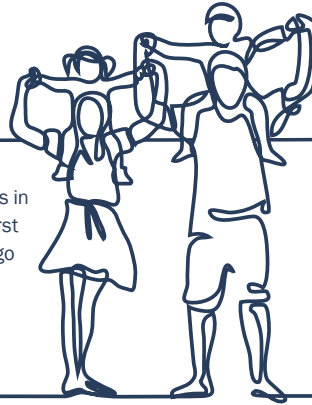
P is for Passion: Be passionate about everything you do in life, including everything you do in your role on site. Corporate Protection was founded upon a passion to develop and deliver services that our competitors couldn't. It has driven the growth of our business and the expansion of our range of vital services. We love to see passion and initiative on site and make sure we reward it accordingly.



A is for Accountability: Be accountable to yourself, be accountable to your team, be accountable to the client, and be accountable to the company. This comes down to knowing and understanding your duties and responsibilities.

A

ccountability



F is for Family: At Corporate Protection, family comes first. They support us in coming to work. In fact, they are the very reason we come to work in the first place. Brothers Sam and Harley Sparke founded this business 20 years ago and it is still a family-owned and family-run business today.

F

amily



I is for Innovation: Innovation is problem solving: finding solutions to problems that arise and looking for opportunities to improve the way we do things. Corporate Protection's growth and success has been based on our team's ability to adapt and innovate, especially when times get tough.

I

nnovation

T is for Team: You are part of a team and you can achieve far more as part of a team than you can as an individual. Know that your teammates have been recruited from the best in their field. We expect you to work well with them – just as much as you can expect them to have your back as well.

T

eam



Corporate Protection

Protecting our clients' people, assets and reputations.



Point of Difference

Our accredited and non-accredited training courses are up-to-date and fully consistent with the demands of all contemporary work sites.

We guide and assist our candidates to develop the right attitude towards their workplace – and when there are risks and occasional dangers we are presented with in our variety of industries, it is imperative that we do this for each and every employee.

We ensure that our clients and candidates have the skills and knowledge they need to minimise risk and improve productivity on any jobsite. We aim to build capability, boost confidence, and set them up to maintain long-term competency and develop their skills throughout their career.

Our courses are contextualised to suit the needs of workers in a competitive workplace. We pride ourselves on our ability to give workers the tools they need to make their working environment safer, more professional and more productive. Our aim is to educate workers within their field of operation so they gain the professional competencies required to maintain their position and extend their capabilities further within the workplace.

Our workplace trainers have decades of combined real-life experience on a diverse range of worksites. In addition, our trainers spend time within industry each year to update and maintain their industry knowledge. Their theoretical knowledge enhances the training experience and provides a relevant and professional perspective. Our trainers are fully qualified, ASQA compliant and up-to-date in all areas we deliver training.

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Our clients are our number-one priority, and we assist them to develop the skills and gain the qualifications that are most relevant to their site specific requirements and individual situations.

Partnerships

Baseline Training excels in providing customised courses and content to meet the needs of our clients.

Utilising our scope of registration, Baseline Training is able to provide partnership arrangements to pre-qualified clients requiring nationally accredited or non-accredited qualifications or courses for their training programs.

Partnerships with Baseline Training allow our clients to:

- ✓ Deliver nationally recognised training and qualifications to their employees to meet industry standards
- ✓ Establish and design programs that meet the desired learning outcomes, relevant to the context and working environment
- ✓ Deliver contextualised and industry specific courses
- ✓ Offer unique and proven training solutions to assist in the transformation of organisational performance

With our core clients Baseline Training plays an integral role in the creation of contextualised units of competency courses, conducting training and assessing the competency of participants. Our team routinely review our training courses taking into account developments in legislation and regulation, new technologies and changing industry trends and attitudes. Our trainers have life industry experience in remote and challenging environments and have a wealth of knowledge relating to organisational performance and high- risk operations.



TRAINING SERVICES

HEIGHTS



If you work in construction or maintenance, your workplace may require you or your employees to work at heights every now and then; if not regularly. If that's the case for you, it's important that you know the rules and your rights. Baseline Training's working at heights courses will help you develop that knowledge.

It's an explicit requirement of current legislation that workers must not be placed at risk at any time throughout the course of their work. As a result, there are many safety regulations you need to be aware of and stay up to date with.

In situations where a worker is at risk of falling from one level to another and reasonably likely to injure themselves or someone else as a result, a person conducting a business or undertaking must take reasonable steps to mitigate the risk of working at heights.

Course Name	Accredited Unit/s of Competency		Pre-Requisite Unit/s
Work Safely at Heights	RIIWH5204E	Work safely at heights	Nil
Heights Tower Rescue	RIIWH5204E PUASAR022	Work safely at heights Participate in a rescue operation	HLTAID0011 Provide First Aid
Heights Tower Rescue	Non accredited training		Nil

CONFINED SPACE



Do your candidates work in, or are you responsible for people who work in confined spaces?

If so, it's important you understand your responsibilities and rights, as it has the real potential to be a dangerous activity. Whether you work in construction or maintenance, every employee and employer needs to understand and adhere to the regulations designed to prevent accidents and injury.

A confined space is officially defined as an enclosed or partially enclosed space such as (but not limited to) a storage tank, pressure vessels, pipe, boilers and sewers.

In confined space situations where someone is at risk of injury, there must be precautions in place to ensure that the worker or any persons have taken reasonable steps to mitigate any risks involved.

Course Name	Accredited Unit/s of Competency		Pre-Requisite Unit/s
Safe Working in a Confined Space with Breathing Apparatus [Initial Course]	MSMPER200 MSMPER205 MSMWHS216 MSMWHS217	Work in accordance with an issued permit Enter Confined Space Operate Breathing Apparatus Gas Test Atmospheres	MSMPER205 Enter Confined Space [Pre-req: MSMPER200 Work in accordance with an issued permit]
Safe Working in a Confined Space with Breathing Apparatus [Refresher Course]	MSMPER200 MSMPER205 MSMWHS216 MSMWHS217	Work in accordance with an issued permit Enter Confined Space Operate Breathing Apparatus Gas Test Atmospheres	MSMPER205 Enter Confined Space [Pre-req: MSMPER200 Work in accordance with an issued permit]
Safe Working in a Confined Space	MSMPER200 MSMPER205 MSMWHS217	Work in accordance with an issued permit Enter Confined Space Gas Test Atmospheres	Nil
Operate Breathing Apparatus	MSMWHS216	Operate Breathing Apparatus	Nil
Gas Test Atmospheres	MSMWHS217	Gas Test Atmospheres	Nil
Confined Space Rescue Fire Specific	PUASAR025 PUAFIR306 PUASAR022 PUAFIR210 HLTAID011	Undertake confined space rescue Identify, detect and monitor hazardous materials at an incident Participate in a rescue operation Prevent injury Provide First Aid	PUASAR025 pre-reqs PUAFIR306 & PUASAR022 PUAFIR306 pre-reqs PUAFIR207 PUASAR022 pre-reqs HLTAID011

FIRST AID

Every workplace needs to be well-prepared for emergency situations in which First Aid and CPR may need to be applied. No matter where you work, accidents happen – and that’s where the right level of training and awareness can step in and potentially save lives.

Make sure you understand First Aid requirements and regulations, and build your confidence to be able to use them in any emergency situation. Refresh your knowledge yearly with Baseline Training’s variety of CPR and First Aid Courses.

Course Name	Accredited Unit/s of Competency		Pre-Requisite Unit/s
Provide First Aid [3 year validity]	HLTAID009 HLTAID010 HLTAID011	Provide cardiopulmonary resuscitation Provide Basic Emergency Life Support Provide first aid	Nil
Provide CPR [1 year validity]	HLTAID009	Provide cardiopulmonary resuscitation	Nil
Provide Advanced First Aid [3 year validity]	HLTAID009 HLTAID010 HLTAID011 HLTAID014	Provide cardiopulmonary resuscitation Provide Basic Emergency Life Support Provide first aid Provide advanced first aid	Nil
Provide Advanced Resuscitation	HLTAID015	Provide advanced resuscitation and oxygen therapy	HLTAID011 Provide first aid
Provide Advanced First Aid and Advanced Resuscitation	HLTAID014 HLTAID015	Provide advanced first aid Provide advanced resuscitation and oxygen therapy	HLTAID011 Provide first aid a pre-req of HLTAID015 Currency of HLTAID011 must be awarded within previous 12 months
Manage First Aid Services & Resources	HLTAID016	Manage first aid services and resources	Nil
Occupational First Aid Skill Set	Skill Set Code: HLTAID014 HLTAID015 HLTAID016	HLTSS00068 Provide advanced first aid Provide advanced resuscitation and oxygen therapy Manage first aid services and resources	HLTAID011 Provide first aid a pre-req of HLTAID015
LVR INCL. CPR	UETDRRF06 HLTAID009	Perform Rescue from a Live LV Panel Provide cardiopulmonary resuscitation	Nil

EMERGENCY RESPONSE | FIRE WARDEN



Baseline Training's Emergency Response Training is designed for people who work on a high-risk site that may require an ERT to respond to potential incidents. At high-risk sites, incidents that threaten worker safety and assets need to be dealt with swiftly and professionally.

Trained individuals will also be able to work well with responding to external emergency agencies.

Course Name	Accredited Unit/s of Competency		Pre-Requisite Unit/s
Operate as part of an emergency control organisation	PUAFER005	Operate as part of an emergency control organisation	Nil
Chief Warden Lead and emergency control organisation	PUAFER006	Lead and emergency control organisation	PUAFER005 Operate as part of an emergency control organisation
Fire and workplace emergencies	PUAFER008	Confine small emergencies in a facility	Nil
Basic Warden Skill Set	PUAFER005 PUAFER008	Operate as part of an emergency control organisation Confine small emergencies in a facility	Nil
Chief Warden Skill Set	PUAFER005 PUAFER006 PUAFER008	Operate as part of an emergency control organisation Lead and emergency control organisation Confine small emergencies in a facility	PUAFER005 Operate as part of an emergency control organisation

SAFETY, RISK & WORKSITE COMPLIANCE



Ensuring your workplace's compliance with the appropriate legislative requirements is no small task. Accounting for everything can be a challenge, but employee safety is every business' number one priority – so it's crucial that you get it right.

Baseline Training assists businesses to remain compliant with all current health and safety regulations. With our diverse range of non-accredited and nationally accredited Health and Safety training courses, you'll be well and truly on top of all your safety requirements.

Course Name	Accredited Unit/s of Competency		Pre-Requisite Unit/s
Drug Testing Collect Specimens for Drugs of Abuse Testing	HLTPAT005	Collect specimens for drugs of abuse testing	NA
QLD White Card Prepare to work safely in the construction industry	CPCCWHS1001	Prepare to work safely in the construction industry	NA
Operate vehicles in the field	PMASUP236	Operate vehicles in the field	18+ years Possess a current open manual driver's licence
Operate and maintain a 4WD	PMASUP236 RIIVEH201E RIIVEH305F	Operate Vehicles in the Field Operate a light vehicle Operate and maintain a four wheel drive	18+ years Possess a current open manual driver's licence



EMERGENCY RESPONSE & RESCUE

This qualification reflects the role of emergency response and rescue team members working in the resources and infrastructure industries, who perform tasks involving a broad range of skilled applications in a wide variety of contexts, which involve some discretion and judgement in selecting equipment, services, or contingency measures.

Course Name	Accredited Unit/s of Competency	Pre-Requisite Unit/s
Certificate III Emergency Response and Rescue [RII30719]	<p>UNITS OF COMPETENCY [14 UNITS]</p> <p>Block 1 - Mining Induction WHS & Risk (4 days) Block 2 - HAZMAT including Operate Breathing Apparatus (4 days) Block 3 - Rescue Operations Confined Space and Vertical (4 days) Block 4 - Rescue Operations Emergency (4 days)</p> <p>*Units delivery subject to qualification outcome requirements, per candidate</p>	NA

HEALTH AND SAFETY



Well trained and competent Health and Safety Representatives provide value to the organisation by managing health and safety in their workplace. They have an understanding of the Queensland Workplace Health and Safety Act and develop their skills to understand their role as a Health and Safety Representative in Queensland.

Course Name	Accredited Unit/s of Competency	Pre-Requisite Unit/s
Health & Safety Representative	Non-Accredited Health & Safety Representative	NA
Health & Safety Representative [Refresher Course]	Non-Accredited Health & Safety Representative	NA
Dangerous Goods	TLILIC001 License to transport dangerous goods by road	NA

LEADERSHIP & PROFESSIONAL DEVELOPMENT WORKSHOPS



Conflict Resolution

Candidates learn to apply conflict resolution approaches by learning how to use parts of the conflict resolution process to recognise and prevent conflict before it escalates. By developing communication tools such as agreement frames and open questions. Candidates learn the application of practical anger and stress management techniques.

Coaching and Mentoring

Our professional development Coaching and Mentoring Training Course provides candidates with a deep understanding and the skills required to properly implement important techniques such as personal and professional goal setting, developing career options, overcoming personal obstacles, building trust, giving critical feedback and more.

Critical Thinking and Problem Solving

In today's business environment we are constantly being challenged by the problems and day to day issues that arise. We are looking for creative and strategic ways of solving problems. The candidates' journey can start with critical thinking and problem-solving training. In a business environment, we are always searching for opportunities. Problems are opportunities in disguise. To become a problem-solver, we are on a mission to learn the art of thinking critically and creatively.

Candidates are guided to find innovative solutions to problems which will derive from teamwork and collaboration. We explore the key concepts of critical thinking and problem-solving skills.

Confident Speaking

A confident communicator is grounded, comfortable in their own skin, at ease and natural, whether it's in a one-on-one conversation, a meeting at work or school, or a large presentation setting. Effective communication is a key skill in business.

The vital component is finding ways to get over your fear of public speaking, and become an effective communicator. Techniques can be used to assist you in sounding more confident, use your body language and gestures to look more confident. Let's get started with 'Communicating with more Confidence'.

Defusing Difficult Encounters

This training builds practical confidence, to enable a constructive contribution to dealing with any challenging encounters. Self-aware, emotionally resilient people routinely handle challenging encounters and aggressive behaviour more effectively. In fact, they will be able to prevent many from occurring. This training program supports candidates to change behaviour and develop the ability to influence others. Candidates can use this approach in many different internal and external situations. These are useful life skills as well as for the work environment.

DiSC Profiling

DiSC is a personal assessment tool used to improve work productivity, teamwork, leadership, sales, and communication. DiSC measures a candidates personality and behavioural styles.

DiSC Profiling provides candidates with the opportunity to understand why they behave and react they do, and identify key behaviours in others so they can respond appropriately. This powerful training helps people work with a stronger sense of empathy and be more strategic when it comes to communicating with colleagues and clients.

LEADERSHIP & PROFESSIONAL DEVELOPMENT WORKSHOPS



Decision Making

In today's modern workplace, we need to make decisions and resolve problems frequently. And while many of our decisions are not so important, some are potentially life changing. So learning how to use effective strategies and tools will assist candidates to make the right decisions at the right time.

This program explores skills such as problem solving techniques and models, organising methods, ways to conduct research, identifying options to achieve accurate decision-making and problem solving.

Essential Supervisory Skills

Designed specifically for frontline supervisors and team supervisors, this interactive workshop provides the 'essential strategies' to build teams, motivate individuals, and create a safer, more engaged, and productive workplace.

Emotional Intelligence

Our runaway emotions can and do influence the way we react in the workplace on a daily basis. Having a higher level of Emotional Intelligence means having the ability to recognise our behaviours, moods and impulses and manage them in a positive way. So instead of over-reacting and over-compensating when things don't go as planned, we are much better equipped to understand the effects your emotions are having on you at any given moment.

By identifying our newly found emotional "awareness" allows us to communicate more effectively, succeed at work and achieve your career and personal goals in a shorter amount of time.

Leadership and Management

Leadership training bridges the gap between the type of organisational culture leaders think they are creating and the type of culture they want to create. By introducing Leadership and Management training programs, leaders will receive feedback on how they are affecting colleagues and direct reports and what actions and steps can be taken to address areas that need instantaneous and immediate attention.

Understanding how actions affect others that rely on them, directly and indirectly, is the key difference that is incorporated in effective leaders. Leadership training and development increases their own perspective of how influential they can be and the effects that such influence can cause on the overall culture.

Strategic Leadership

In today's increasingly complex and uncertain business environment, the most effective leaders successfully maintain a competitive advantage by delivering on strategic objectives in the face constant change.

Baseline Training's Strategic Leadership short course provides the practical tools and techniques necessary to successfully plan and deliver your organisation's future strategic outcomes. From creating the vision to business plan execution, learn how to create realistic yet ambitious plans that support growth and financial sustainability.

Workshop Facilitation Training

This program brings facilitation to life. Using our own Group-based model of central facilitation, this training introduces participants to our the micro-skills and the collaborative processes required for effective facilitation. We facilitate a very practical learning journey, which builds on people's experience and strengths as facilitators, and brings the art of facilitation to life. This training is versatile and able to be applied to all facilitation areas.

There is an increasing demand to develop consistent, high quality facilitation skills for all staff engaged in working with groups. Workshop Facilitation of meetings, is a unique craft. Master the art and watch the results.

Strong ties to Industry

Baseline Training regularly consults with industry and are committed to improving industry standards through the identification of skills required and through education, delivering courses and qualifications; together with managing training matrices for key clients.

We ensure learning programs are current and meet industry expectations and requirements.

Our strong ties to industry and commitment to it, ensures our facilitators maintain vocational competence and best practice. Baseline Training is committed to the industry and is aligned with industry bodies and partnered clients.



Locations

Baseline's training facilities located nationwide are well equipped and all courses are designed to provide participants with the maximum amount of knowledge and practical application possible under realistic conditions. We can also provide customised training programs on site at your workplace. Through our partnership network, Baseline can provide training at locations close to you. Simply we mobilise to be on your site.



Other Service Areas:

- Townsville
- Gladstone
- Newcastle and Hunter Valley
- Surat and Bowen Basins
- SE Queensland
- NW Shelf (WA)

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**We have your
training needs
covered**

Our Parent Company

Corporate Protection is Australia's largest privately owned emergency services company operating since 1997. We provide premium emergency response and asset protection solutions to the oil & gas, energy, mining, maritime, aviation and critical infrastructure industries. As a pioneer of the bundled services model, Corporate Protection can tailor a solution to mitigate client risk across a broad range of industries.

Corporate Protection has a fundamental philosophy of consultation and communication with clients, associates and industry to maximise outcomes for our client.

Corporate Protection group of companies is composed of five businesses:



HEALTH & MEDICAL

One of Australia's largest provider of certified paramedics, registered nurses and doctors. We have developed a comprehensive clinical governance framework which provides an all on site medical response solution.



FIRE & RESCUE

We provide expert fire & rescue / emergency services officers, along with equipment and vehicles. This ensures total site wide safety and compliance.



SECURITY

Major supplier of asset protection officers, maritime security guards. Our security workforce is highly trained, in both technical and in soft skill areas (such as customer service and effective communication).



TRAINING

Registered training organisation providing a range of workplace health & safety education.



ADVISORY

iSafe specialises in risk, safety and security consultancy services (assessments, plans, audits and advice).

”Protecting your people,
assets and reputation

We look forward to working with you

Baseline Training your partner in High Risk Training and Professional Development.

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